

## INTEGRATED MANAGEMENT SYSTEM POLICY

ISO 9001:2015 & ISO/IEC 27001:2022

CODERSLAB, an organization dedicated to delivering quality services through the provision of expert human talent in software development and technology solutions that drive the digital transformation of its clients, establishes and implements an Integrated Management System (IMS) in accordance with **ISO 9001:2015** and **ISO/IEC 27001:2022**, with the purpose of ensuring the quality of its services and the security of the information it manages.

**The Management and all CODERSLAB collaborators are committed to:**

### **Customer Satisfaction**

Ensuring that CODERSLAB's services meet the requirements of clients, users, and other interested parties, guaranteeing quality, information security, and cybersecurity in every delivery.

### **Business Continuity**

Ensuring the continuity, availability, and resilience of critical services and technology platforms for clients, incorporating cybersecurity measures that mitigate risks from internal or external incidents.

### **Asset Protection**

Protecting the confidentiality, integrity, availability, and privacy of both CODERSLAB's and clients' information, strengthening cybersecurity against internal, external, deliberate, or accidental threats.

### **Legal Compliance**

Complying with all applicable legal, regulatory, normative, and contractual requirements related to CODERSLAB's activities, including those related to cybersecurity and personal data protection.

### **Culture and Competence**

Ensuring that all CODERSLAB personnel are competent and aware of their role in quality, information security, and cybersecurity, through ongoing training and awareness programs.

### **Continuous Improvement**

Continuously improving the effectiveness of the IMS through risk and opportunity management and the results of internal and external audits, including the evaluation of cybersecurity controls.

### **Operational Standardization**

Standardizing working methods to ensure efficiency, traceability, and security in internal and service delivery processes, integrating cybersecurity practices into daily operations.

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**Standards:** ISO 9001:2015 | ISO/IEC  
27001:2022